

# Signatory Name: Ferring Pharmaceuticals Pty Ltd

The question numbers in this report refer to the numbers in the report template. Not all questions are displayed in this report.

# Status: Completed

The content in this APC Annual Report is hereby endorsed by the Chief Executive Officer, or equivalent officer of the organisation.

📝 Yes

# 5. Industry sector (please select 1 only):

- Brand Owner / Wholesaler / Retailer
- Packaging Manufacturer
- Waste Management
- Other Commercial Organisation
- Community Group
- Industry Association
- Government
- Raw Material Supplier
- Other:

# 6. Industry type (please select 1 only):

- Food & Beverage
- Pharmaceutical / Personal Care / Medical
- Hardware
- Homewares
- Communications / Electronics
- Clothing / Footwear / Fashion
- Chemicals / Agriculture
- Fuel
- Large Retailer
- Tobacco
- Shipping Company
- Airline
- Other:
- 7. Please indicate your organisation's reporting period:
  - Financial Year: 1 July 2012 30 June 2013
  - Calendar Year: 1 January 2013 31 December 2013

#### Goal 1: Design

	PI 1: % of signatories with docum PGs or equivalent.	ented policies and proced	dures for evaluating and procuring packaging using the
8.	Does your company have documented policies and procedures for evaluating and procuring packaging using the SPGs or equivalent?		
	Yes	۲	No
9.	Of the types of packaging existing at the beginning of the reporting period, what percentage had been review using the Sustainable Packaging Guidelines (SPG) by the end of the reporting period?		
	70	%	
10. Have any new types of packaging been introduced during the reporting period?			
	Yes	۲	No
11	If yes, of the <b>new types of pack</b> a reviewed using the Sustainable I		<b>the reporting period</b> , what percentage have been PG) by the end of the reporting

12. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 1

	Target: According to your Action Plan, what did you set out to do?	Actual: What did you achieve?
1.	Review existing products to ensure they meet the SPG guidelines.	Achieved: In this reporting period Ferring Pharmaceuticals engaged with our global Sustainability department as part of our Sustainable Packaging Guidelines audit of our packaging. The current reporting requirements of the APC are not required in other countries where Ferring operate however the information is already gathered for various other business processes including product and packaging development. In the review of the latest product we have gathered more information for our packaging in relation to product specifications and material types etc. We intend to expand on this for future audits and retrospectively against previous audits as we now have an information trail.
2.	Implement adequate audit procedures and tools to record the results of the SPG reviews.	Achieved: Ferring Pharmaceuticals has populated our online portal so staff from Australia and overseas involved in the APC process can access the latest information we have gathered in relation to each individual SPG audit and the overarching documentation of our APC compliance i.e. our Action Plans and Annual reports.

## 13. Describe any constraints or opportunities that affected performance under this KPI

Ferring Pharmaceuticals has engaged with our head office and explained in detail our obligations under the Australian Packaging Covenant. This involved a number of online meetings to explain the purpose of the SPG audit questions which are not usually a responsibility of an environmental department but more related to operations and marketing.

Ferring believe we now have a procedure in place to document our actions in the area of packaging compliance, as well as highlight some of the environmental projects we are involved in globally that are driven through operational efficiency rather than compliance.

Any adjustments to our packaging will continue to be governed by the Therapeutic Goods Act .

# **Goal 2: Recycling**

## KPI 3: % signatories applying on-site recovery systems for used packaging.

14. Do you have on-site recovery systems for recycling used packaging?

- Yes at all facilities/ sites
- Yes at some, but not all facilities/ sites
- No

## 15. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 3

	Target: According to your Action Plan, what did you set out to do?	Actual: What did you achieve?
1.	Document baseline recycling information for onsite packaging waste.	Achieved: Ferring Pharmaceutical is a small serviced office comprising a number of offices and meeting rooms. Our impact on recycling on our premises is limited to recycling all paper and ink cartridges.
2.	Report annually on Third party logistics provider onsite packaging waste.	Ferring Pharmaceuticals use a third party logistics service provider to deliver our goods from overseas to our clients in Australia. Due to the nature of our products, these facilities are of the highest standard in relation to their waste and recycling practises.

## 16. Describe any constraints or opportunities that affected performance under this KPI

Ferring Pharmaceuticals imports and distributes a range of pharmaceutical products that are fully packaged when they arrive in Australia. Due to the nature of the product we must ensure they comply with the Therapeutic Goods Act . We continue to employ the services of respected Third Party Service providers to ensure the safe and secure transport and warehousing of all our stock.

Our engagement with our global Sustainability Department to assist with the SPG audit information requirements has raised awareness in our Head Office of the requirement for the Australian office to comply with this legislation, and we will continue to educate our peers in Europe in this respect

# KPI 4: Signatories implement formal policy of buying packaging made from recycled products.

- 17. Does your company have a formal policy of buying packaging made from recycled packaging?
  - Yes

No

Please explain why not

Ferring's products are 100% packaged before they arrive in Australia and we have no input to the product or packaging design process as this is carried out for a global market in our head office.

#### 18. Is this policy actively used?

Yes

No

19. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 4

	Target: According to your Action Plan, what did you set out to do?	Actual: What did you achieve?
1.	Examine the possibility of introducing a Buy Recycled Policy.	With the engagement of our Sustainability office in our SPG audits, and using the detailed information we have collated during our series of audits, Ferring is investigating materials used in our packaging that may be from a recycled source but are not identified as such. Based on our manufacturing locations and secondary packaging requirements, there may be a significant % of our applicable packaging that already falls under the remit of a buy recycled policy but purchased for operational reasons such as cost efficiencies. Actual data for this will only be available on completion of our next SPG audit when we have examined this aspect of the SPG audit in greater detail.

#### 20. Describe any constraints or opportunities that affected performance under this KPI

Ferring continues to be restricted in the impact we can have in our Australian premises as it is a serviced office where waste and power are supplied to all occupants as part of the management agreement.

#### **Goal 3: Product Stewardship**

#### KPI 6: % signatories with formal processes to work collaboratively on packaging design and / or recycling.

- 21. Does your company have formal processes in place for collaborating with other companies or organisations on improved packaging designs and/or recycling which aims to reduce or eliminate waste?
  - Yes

No

Provide details of policies and procedures (including names of policies/ procedures)

During this reporting period Ferring Australia instigated a project with our Head office and packaging design team to reduce the packaging on one product. This is one of the only areas where Ferring Australia was in the position to affect the packaging on a product for the Australian market but did give us an opportunity to work with our packaging design team .

### 22. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 6

	Target: According to your Action Plan, what did you set out to do?	Actual: What did you achieve?
1.	Liaise regularly with head office.	In this reporting period Ferring have engaged with our global Sustainability office and updated their staff as to why we must comply with this legislation in Australia. During this time Ferring had a number of packaging design changes to improve environmental performance and the requirement to address packaging using the SPG audits was seen as a driver for this initiative.
2.	Reduction in packaging on a product line	During this reporting period Ferring adjusted the delivery of one of our products that reduced the overall volume of this packaging significantly, as a by-product of an initiative to reduce the materials used in the actual product. This is one of the only areas where Ferring was in the position to affect the packaging on a product for the Australian market.

#### 23. Describe any constraints or opportunities that affected performance under this KPI

Ferring Pharmaceuticals Australia continues to be constrained by the fact we are a non-manufacturing operation working out of an office in Sydney.

During this reporting period we had our first opportunity to influence the packaging on a product that resulted in a reduction in overall resources used in the manufacture of the product and the packaging. This can now be integrated into our company's overall sustainability and environmental reporting.

## KPI 7: % signatories showing other Product Stewardship outcomes.

24. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 7

	Target: According to your Action Plan, what did you set out to do?	Actual: What did you achieve?
1.	Liaise with our Global Sustainability office to be kept updated in relation to the wider product stewardship initiatives.	Achieved: Ferring's will now record a softcopy of our global sustainability reports as part of our overall APC database, along with the SPG audits that relate directly to product developments highlighted in any global reports. Ferring will endeavour to keep the latest report available to our APC team as part of the SPG programme so they may be cross referenced during the remaining audits.

- **25**. Since the beginning of the reporting period, has your company had any other outcomes related to product stewardship?
  - Yes

No

If yes, please give examples of other product stewardship outcomes

Ferring Pharmaceutical produces a global Sustainability Report outlining the initiatives undertaken in our manufacturing facilities that feed through to the products we place on the market. Although we only have office operations in Australia, the product we supply and the packaging applied is to the highest global standards and Australia shares in the benefits of these global solutions to our packaging requirements.

26. Describe any constraints or opportunities that affected performance under this KPI

## KPI 8: Reductions in packaging items in the litter stream.

27. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 8

	Target: According to your Action Plan, what did you set out to do?	Actual: What did you achieve?
1.	Place responsible disposal and recycling symbols on our products.	Achieved: As highlighted throughout our reports and Action plan, a number of Ferring Pharmaceutical products should not become litter as they are for use in either a medical facility or the household.
		Through a recent initiative Ferring reduced the materials used in one of our products and indirectly the packaging involved. Our cardboard boxes continue to have appropriate symbols and are made of a single renewable material that can be recycled if disposed of correctly.
2.	Onsite waste segregation	Although Ferring operate from serviced offices we endeavour to separate our paper recyclables, recycle our ink cartridges and generally minimise the waste created on our premises.

## 28. Describe any constraints or opportunities that affected performance under this KPI

The ongoing restriction on Ferring and many Pharma companies in addressing litter is that we supply a medical product that is usually taken in the household or a medical facility and should not become litter. The high value of our products also ensures that they are stored in a very secure environment where litter would be removed immediately.

## Your Experiences

This section lets you share with us any achievements, good news stories and areas of difficulties in making progress against your plan and the Covenant goals and KPIs.

29. Key achievements or good news stories

Ferring Pharmaceutical continues to carry out SPG audits on our products, with the extended involvement of our Global Sustainability team. This now gives Ferring Australia access to information on the global impact of the products we make for the Australia market, and the associated packaging. Ferring Australia has recently influenced the reduction in packaging on one of our product lines which was driven by

consumer demand and our SPG commitments.

# **30**. Areas of difficulties in making progress against your plan, Covenant goals or KPIs

Adjusting our global sustainability offices understanding of the reporting requirements from a purely statistical requirement, as exists in Europe, to an extended SPG audit requirement has been difficult. However other risk management and stakeholder reporting requirements are beginning to expand the level of reporting required for resources such as packaging. This is slow and will take the next two reporting periods before we have all our products processed through the SPG audits and our expanded team trained in the reporting requirements.