Smarter packaging, less waste, cleaner environment

## **Signatory Name: Ferring Pharmaceuticals Pty Ltd**

The question numbers in this report refer to the numbers in the report template. Not all questions are displayed in this report.

Status: Completed

Fuel

Tobacco

Airline Other:

Large Retailer

**Shipping Company** 

5. Industry sector (please select 1 only):

Brand Owner / Wholesaler / Retailer

The content in this APC Annual Report is hereby endorsed by the Chief Executive Officer, or equivalent officer of the organisation.

organi	Salion.				
V	Yes				

	0	Packaging Manufacturer			
	0	Waste Management			
	0	Other - Commercial Organisation			
	0	Community Group			
	0	Industry Association			
	0	Government			
	0	Raw Material Supplier			
	0	Other:			
_	Industry type (please select 1 only):				
6.	Indus	stry type (please select 1 only):			
ъ.	Indus	stry type (please select 1 only): Food & Beverage			
ъ.					
ъ.	0	Food & Beverage			
ъ.	<ul><li>•</li></ul>	Food & Beverage Pharmaceutical / Personal Care / Medical			
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о.	<ul><li></li><li></li><li></li><li></li><li></li><li></li><!--</th--><th>Food &amp; Beverage Pharmaceutical / Personal Care / Medical Hardware Homewares</th></ul>	Food & Beverage Pharmaceutical / Personal Care / Medical Hardware Homewares			

- 7. Please indicate your organisation's reporting period:
  - Financial Year: 1 July 2011 30 June 2012
  - Calendar Year: 1 January 2012 31 December 2012

# KPI 1: % of signatories with documented policies and procedures for evaluating and procuring packaging using the SPG's or equivalent.

8.	8. Does your company have documented policies and procedures for evaluating and procuring packaging using t SPG's or equivalent?						
	Y	⁄es	•	No			
9.			ng at the beginning of the Guidelines (SPG) by the		percentage had been reviewed od?		
		57	%				
10	Have any new typ	pes of packagin	g been introduced during	the reporting period?			
	Y	⁄es	•	No			
11			nging introduced during the Packaging Guidelines (SPC				
		0	%				
12	Please indicate w	our progress thi	is year towards achieving	your annual targets and	milestones for KDI 1		

12. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 1

	Target: What were your annual targets for the reporting period?	Actual: What did you achieve?
1.	Review existing products to ensure they meet the SPG guidelines.	Achieved: Ferring Pharmaceuticals expanded on the range of products we have reviewed under the Sustainable Packaging Guidelines and increased the % of products reviewed from 10% to 57% during this period. This process involved input from our overseas headquarters as all of our products arrive in Australia prepackaged.
2.	Implement adequate audit procedures and tools to record the results of the SPG reviews.	Achieved: Ferring Pharmaceuticals has recorded all SPG audits to date on our online reporting software which allows staff in Australia and overseas to collate information on the SPG audit of a product in one shared file online.

13. Describe any constraints or opportunities that affected performance under this KPI

Ferring Pharmaceuticals packaging requirements are governed by the Therapeutic Goods Act (TGA) to ensure our goods are delivered to consumers in a safe and secure packaging environment due to the sensitive nature of the product. Our focus and priority in developing our packaging always remains the secure transport and delivery of a medical product to the end-user. As our product is developed overseas for a global market there is no opportunity for Ferring Pharmaceuticals Australia to influence the product specifications. We have however made our Environment Department overseas aware of our responsibilities and it has actively participated in the completion of our initial Sustainable Packaging Guidelines audits and their input is held in our secure online reviewing software.

#### Goal 2: Recycling

#### KPI 3: % signatories applying on-site recovery systems for used packaging.

14.	Do	you	have	on-site	recovery	systems	for	recycling	used	packaging?	
	0		/4	-11 4:1:4	:/-:4						

Yes at all facilities/ sites

Yes at some, but not all facilities/ sites

No

15. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 3

	Target: What were your annual targets for the reporting period?	Actual: What did you achieve?
1.	Document baseline recycling information for onsite packaging waste.	Achieved: Ferring Pharmaceutical continues to recycle all paper and ink cartridges arising in our offices in Australia. As we are in a serviced office environment we are limited to this one stream of recycling as our landlords do not provide other facilities.
2.	Report annually on onsite packaging waste.	Ferring Pharmaceuticals use a third party logistics service provider to deliver our goods from overseas to our clients in Australia. Due to the nature of our products, these facilities are of the highest standard in relation to their waste and recycling practices.

16. Describe any constraints or opportunities that affected performance under this KPI

Ferring Pharmaceuticals imports and distributes a range of pharmaceutical products that are fully packaged when they arrive in Australia. Due to the nature of the product we must ensure they comply with the Therapeutic Goods Act (TGA). These standards require Ferring to store and manage our products in clean facilities and we have therefore employed the services of respected Third Party Service providers to ensure the safe and secure transport and warehousing of all our stock. These facilities provide scheduled waste and recycling removal facilities so we are assured that any packaging removed from our products is recycled, and any waste onsite is removed immediately.

#### KPI 4: Signatories implement formal policy of buying packaging made from recycled products.

Yes
No

18. Is this policy actively used?

Yes
No

19. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 4

	Target: What were your annual targets for the reporting period?	Actual: What did you achieve?	
1.	Examine the possibility of introducing a Buy Recycled Policy.	Ferring Pharmaceutical's products are packaged at a number of facilities around the globe. As indicated in our SPG audits, Ferring has endeavoured to use recycled materials in our outer cartons and secondary packaging where possible.	

20. Describe any constraints or opportunities that affected performance under this KPI

Ferring Pharmaceutical is constrained as to the progress we can make with regard to a Buy Recycled Policy as we do not purchase packaging in Australia. Our main overheads in our offices are the rental and servicing of our premises, so again we are restricted in the purchases we make. This goes as far as our electricity being included in our rental agreement so we cannot avail of Green Power.

The pharmaceutical nature of our products also restricts the source of the packaging that can be placed against our products so in many instances this must be a new packaging rather than a recycled option.

Where there is an opportunity for Ferring Pharmaceutical is by taking advantage of our global operations efforts to ensure there is an element of recycled material in our outer and secondary packaging as part of our packaging policy. On recently reviewed products this can be up to 70% recycled materials in the outer packaging of our products.

#### **Goal 3: Product Stewardship**

#### KPI 6: % signatories with formal processes to work collaboratively on packaging design and / or recycling.

21	. Does your company	have formal pr	ocesses in place	for collaborating	g with other	companies of	or organisations	on
	improved packaging	designs and/or	recycling which	aims to reduce of	or eliminate	waste?		

0	Yes	0	No

22. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 6

	Target: What were your annual targets for the reporting period?	Actual: What did you achieve?
1.	Contact Head office to determine what actions they have taken or are implementing.	Ferring Pharmaceutical has contacted our Head Office environment department to assess if there are any initiatives undertaken in relation to the materials and production involved in our packaging of products. The reports from our head office have been very positive, listing recycled materials and minimisation projects in relation to our outer packaging.

23. Describe any constraints or opportunities that affected performance under this KPI

Ferring Pharmaceuticals Australia is a non-manufacturing operation working out of an office in Sydney. In contrast, our state of the art manufacturing facilities overseas make every effort to reduce the environmental footprint of the manufacturing process. During our SPG reviews our Head Office has submitted its input to these reviews, highlighting their work in the areas of material reduction at various plants that manufacture the products for the Australian market.

#### KPI 7: % signatories showing other Product Stewardship outcomes.

24.	Since the beginning	of the reporting	period, ha	as your	company	had any	other	outcomes	related t	o product
	stewardship?									

YesNo

If yes, please give examples of other product stewardship outcomes

Ferring Pharmaceutical has contacted our overseas manufacturing facilities to request information relating to other initiatives that may have been carried out as part of the manufacturing process of the products supplied into the Australian market.

To date they have highlighted initiatives in the area of water efficiency, material reduction, and carbon offsetting of energy used in the manufacturing of products supplied into the Australian Market.

25. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 7

	Target: What were your annual targets for the reporting period?	Actual: What did you achieve?
1.	Engage with our Head office in the ongoing reviews of our product lines to assess if there is already information relating to other elements of product stewardship available from other regional offices.	Achieved: Through the Sustainable Packaging Guidelines Audit procedures put in place by Ferring, we have been able to highlight initiatives such as Green Power in our manufacturing plants and targets for reducing water usage in our cleaning facilities.

26. Describe any constraints or opportunities that affected performance under this KPI

Ferring Pharmaceuticals is constrained as to the Product stewardship initiatives we can become involved with in Australia as we only operate a small serviced office facility.

### KPI 8: Reductions in packaging items in the litter stream.

27. Please indicate your progress this year towards achieving your annual targets and milestones for KPI 8

	Target: What were your annual targets for the reporting period?	Actual: What did you achieve?
1.	Place responsible disposal and recycling symbols on our products.	Achieved: Ferring Pharmaceutical products should not become litter as they are for use in either a medical facility or the household. In most instances the primary packaging cannot be recycled as it is either a composite or a glass that has been in contact with pharmaceuticals. However our outer cardboard packaging can be recycled and we encourage this through displaying the recycle symbols where possible.

28. Describe any constraints or opportunities that affected performance under this KPI

Ferring Pharmaceutical supplies a medical product that is usually taken in the household or a medical facility and will therefore not have the opportunity to become litter. Our products are stored and transported by a third party logistics provider with waste and recycling facilities onsite so there should be no instances of litter arising during the lifecycle of our product in Australia.

#### Your Experiences

This section lets you share with us any achievements, good news stories and areas of difficulties in making progress against your plan and the Covenant goals and KPIs.

#### 29. Key achievements or good news stories

Ferring Pharmaceutical has now carried out two Sustainable Packaging Guideline Audits in relation to the products we supply onto the Australian market. During this process we contacted our Head Office to request information on a number of aspects of the manufacturing process and the application of our packaging. This highlighted a number of positive initiatives, including various efforts at the manufacturing plants to reduce water usage, minimise packaging and offset carbon. Although these are occurring at our overseas manufacturing facilities we believe they reflect positively on our products placed on the Australian market and our efforts to comply with the Australian Packaging Covenant's Sustainable Packaging Guidelines.

#### 30. Areas of difficulties in making progress against your plan, Covenant goals or KPIs

As an importer of product manufactured overseas for a global market, Ferring Pharmaceutical is constrained in the influence we can have on the packaging applied to our products. The Sustainable Packaging Guidelines have been difficult to implement as many of the questions are addressed in our current procurement and environmental protocols cross different sectors of our business and collating this information has proven to be difficult. We now have the correct contact points within the company and we believe these SPGs will prove less difficult going forward as both ourselves and our colleagues overseas become familiar with the requirements and protocols in our online SPG software.